

Scott Walker, Governor

Kenneth B. Black, Secretary

James Bond, Administrator



**STATE OF WISCONSIN
DEPARTMENT OF VETERANS AFFAIRS
Division of Veterans Benefits**

30 West Mifflin Street
P.O. Box 7843
Madison, WI 53707-7843

Phone: (608) 266-1311
Toll-Free: 1-800-947-8387
Fax: (608) 267-0403
Email: DOVB@dva.state.wi.us
Website: www.WisVets.com

February 22, 2011

WDVA Bulletin No. 955

TO: County Veterans Service Officers

SUBJECT: County Veterans Service Officer (CVSO) and Support Staff Training

The Wisconsin Department of Veterans Affairs (WDVA) is planning to provide training regarding state veterans benefits and services to CVSOs and their support staff on April 4th thru April 6th, 2011. The training will be held in Central Office at 30 W. Mifflin Street, Madison, WI. A March revision of the agenda, subject to modification prior to finalization, is attached.

WDVA asks that the CVSO offices contact WDVA no later than Friday, March 11, 2011, to report the number of staff members intending to attend the training in order to facilitate planning for the event. Those who will not attend all three days of training should indicate which dates they will be in attendance.

Training RSVPs should be sent to the attention of Michelle Warren at *michelle.warren@dva.state.wi.us* or call (608) 267-0783.

For questions regarding the WDVA benefits and services training, please call 1-800-WIS-VETS (947-8387) and ask to speak with Brian Jones.

Scott Walker, Governor

Kenneth B. Black, Secretary

James Bond, Administrator



**STATE OF WISCONSIN
DEPARTMENT OF VETERANS AFFAIRS
Division of Veterans Benefits**

30 West Mifflin Street
P.O. Box 7843
Madison, WI 53707-7843

Phone: (608) 266-1311
Toll-Free: 1-800-947-8387
Fax: (608) 267-0403
Email: DOVB@dva.state.wi.us
Website: www.WisVets.com

Veteran Service Officer Training

Revised March 30, 2011

April 4, 5, & 6, 2011 – Madison, WI

Monday, April 4, 2011 (Location: WDVA, 2nd Floor Education Center, 30 W. Mifflin St.)

- 10:00 - 10:15 **Welcome**
- 10:15 - 10:45 Legislative Priorities Updates
- 10:45 - 11:00 **Break**
- 11:00 - 11:30 Overview of Chapter 45, Wisconsin Administrative Code and Appeals Process
- 11:30 - 12:30 Lunch**
- 12:30 - 1:30 Suicide Prevention / QPR Training
- 1:30 - 1:45 Break**
- 1:45 - 3:00 Women Veterans Program
Veterans Assistance Program for Homeless Veterans
Wisconsin Multi-Agency Task Force on Incarcerated Veterans
Military Discharge Review Program
Military Medals and Records Program
- 3:00 - 4:00 WI Veterans Property Tax Program
- 4:00 - 4:30 Troops to Teachers
Demobilization/Re-Integration Briefings
Welcome Home Packets
Military Transcript and GED Services

Tuesday. April 5, 2011

- 8:00 - 8:45 Eligibility
- 8:45 - 9:45 Personal Loan & Home Improvement Loan Programs
- 9:45 - 10:00 Break**
- 10:00 - 11:30 VBATS – Introduction, Login & First Pages to Introduce System
- 11:30 - 12:30 Lunch**
- 12:30 - 12:45 Military Funeral Honors Program
- 12:45 - 1:45 Assistance to Needy Veterans & Retraining Grant
- 1:45 - 2:45 Wisconsin Veterans Homes
- 2:45 - 3:00 Break**
- 3:00 - 3:45 Veterans Education Grant (VetEd) & Wisconsin G.I. Bill
- 3:45 - 4:30 Wisconsin Veterans Memorial Cemeteries

Wednesday. April 6, 2011

- 8:00 - 9:00 Federal G.I. Bill Overview (Chapters 30, 33, 35, 1606, 1607, Post 9/11)
- 9:00 - 9:45 County Transportation Grants, CVSO / TVSO / DAV / VSO Grants
- 9:45 - 10:00 Break**
- 10:00 - 11:00 WDVA Claims
- 11:00 - 11:30 Open for Feedback, Evaluations, & Hot Topics or Carryovers