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October 13, 2014

WDVA Bulletin No. 1019

TO: County Veterans Service Offices

SUBJECT: VBATS Inactive User Account Policy

Effective November 3, 2014, any user account for the Veterans Benefits Application Tracking System (VBATS) that has not been used for a period of 90 days will be automatically deactivated. This new policy will further enhance VBATS security.

Should you need to have your VBATS user account reactivated, please send an email request to:

UserRequests@dva.wisconsin.gov.

The login reactivation process is not a password reset, therefore user account reactivation requests must go to the above listed email address.

POC for this bulletin is Beth Berge (608) 267-1783 or Alan Braker (608) 267-7330 in the Madison Central Office.