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WDVA Bulletin No. 981

TO: County Veterans Service Offices

SUBJECT: New Document Delivery System

Over the past few weeks the WDVA Claims Office has been testing the delivery of mail to select CVSO offices via scan and email. The feedback we have received has been very positive and well received.

As a result, effective **October 15, 2012**, the WDVA Claims Office will be instituting a new document delivery system by scanning documents and emailing them to CVSO offices. These documents include, but are not limited to:

1. Development Letters
2. Rating Decisions
3. Notification Letters
4. Statement of Case and Supplemental Statement of the Case

All offices were previously asked to provide a specific email address for use in this delivery system. If you have not done so as of this bulletin, please email the Claims Office. If a dedicated email box is not submitted, WDVA will send all documents to the CVSO of the office.

The tentative delivery schedule for each CVSO is as follows:

10/15/2012	Winnebago	LaCrosse	Outagamie	Brown	Dane
10/15/2012	Rock	Monroe	Waukesha	Racine	Door
10/15/2012	Marathon	Kenosha	Wood	Waupaca	Menominee
10/15/2012	Dunn	Walworth	Sauk	Polk	Lafayette
10/15/2012	Fond du Lac	Chippewa	Manitowoc	Oneida	Florence
10/22/2012	Jefferson	Vilas	Columbia	Marinette	Iron
10/22/2012	Shawano	Washington	Kewaunee	Trempealeau	Burnett
10/22/2012	Clark	Lincoln	St. Croix	Eau Claire	Tribes
10/22/2012	Jackson	Pierce	Calumet	Green	
10/22/2012	Barron	Vernon	Dodge	Sheboygan	
10/22/2012	Douglas	Ozaukee	Pepin	Ashland	
10/29/2012	Juneau	Waushara	Adams	Taylor	
10/29/2012	Price	Portage	Langlade	Forest	
10/29/2012	Bayfield	Oconto	Green Lake	Grant	
10/29/2012	Marquette	Iowa	Sawyer	Buffalo	
10/29/2012	Crawford	Washburn	Rusk	Richland	

NOTE: The Counties that are in “**bold**” have been part of the test and will continue as is without interruption.

As stated in a previous bulletin, all CVSOs are encouraged to complete the VA TRIP training which will allow access to all pertinent VA claims systems (SHARE, MAP-D, VVA) needed to view the necessary documents. If you have not completed TRIP training, you can work through Colin Overstreet in the WDVA Claims Office at colin.overstreet@va.gov to coordinate sign-up and completion through the USDVA. Upon completing TRIP, you will have the ability to check the status of a claim using the VA systems.

If you have any questions or concerns, please contact Kim T. Michalowski, Director – Bureau of Claims at kim.michalowski@va.gov.