



02/15/2021

Dear Family and Friends,

The guidelines from the state and local health officials are clear that in order for us to be able to conduct indoor visits, we must not have any new positive COVID cases in the last 14 days, and the county's positivity rate must be below 10%. Since we now can meet these requirements and after discussion with Chippewa County Public Health, we are finally ready to start implementing socially distanced member/family indoor visits.

Below is what we expect during your visit. Please keep in mind that virtual or telephone visits remain the safest way to communicate during this time. Even though the appropriate safety measures will be put into place, there is still a risk of actual or potential harm to the member if they contract Covid-19 during the visits. In addition, if any additional positive cases occur at the Veterans Home or the county's rates rise above 10%, visits will cease.

- Please schedule visits at least one day in advance. Please call 715-720-6775 to sign up for a time.
- Visitation times start at 10:00am Monday – Friday with the last visit scheduled at 2:00pm. Visits will be limited to 30 minute time slots on the hour.
- At this time, we are allowing a maximum of 2 guests per visit. Pets are currently not allowed.
- We ask that each member has one 1 visit per month to allow more members to see their loved ones.
- You will be screened over the phone one day before your visit, and again at arrival.
- Guests will be tested for COVID-19 with a rapid swab prior to visitation. Please arrive 20 minutes before your scheduled appointment to have your nasal swab and wait for those results.
- After screening at kiosk, you can proceed to the designated area where the visitation will occur.
- During your visit, social distancing of at least 6 feet must take place. No physical touch can occur.
- Masks must be worn at all times by visitors and members. Please wear your own mask into the facility and a non-cloth mask will be given to you when entering the facility.
- We will not be allowing exchange of items during these visits. Please leave items with receptionist.
- Please maintain your distance from all staff and members while on campus for safety.
- After your visit, you will receive a handout about how to monitor for any symptoms for 14 days post-visit.

These guidelines may change at any time. Visitation may be postponed based on local public health directives or if any positive COVID cases arise at the facility. It is important that these guidelines are followed as the safety of your loved one is our top priority. Thank you for your understanding. We are excited for you to see your loved one soon!

Sincerely,

Handwritten signature of Mark Wilson in black ink.

Mark Wilson
Commandant

Handwritten signature of Megan Corcoran in black ink.

Megan Corcoran
Executive Director