



March 24, 2021

Dear King Members, Friends, and Family:

It has been so nice to see family and friends come together this week for in-room visits. It certainly lifts the spirits of our members (and all of us who work here, too)! We truly enjoy seeing our members happy.

Unfortunately, **we must suspend visits at Olson Hall effective immediately**. Today, we have had one employee test positive for COVID-19. This is the only active case on campus as no members have tested positive.

Per the Centers for Medicare and Medicaid Services (CMS), when a new case of COVID-19 among residents or staff is identified, a facility should immediately begin outbreak testing and suspend all visitation until at least one round of facility-wide testing is completed.

We have already contacted the lab to initiate testing as quickly as possible in hopes of being able to resume visits for residents in units with no COVID-19 cases. This may only be possible if there are no additional cases. We continue to adhere to the CMS guidance on this issue while also maintaining our strict infection prevention and control practices.

As always, we strongly encourage members and families to communicate when planning a visit to ensure that the member's residential unit isn't on restrictions, which may occur for reasons besides COVID-19. Family and friends can also call the unit to verify.

This new case of coronavirus underscores the need to continue to exercise caution and to get vaccinated when eligible. Our facility must meet CMS standards including a low community positivity rate, limited facility (staff and member) positive cases, and a high vaccination rate in order to be able to have in-room visits. Please continue to stay home as much as possible, wear a mask when out, remain six feet away from others, and frequently wash your hands.

Thank you.

Sincerely,

A handwritten signature in black ink that reads "T. Servatius".

Tammy Servatius, Commandant