



February 18, 2021

Dear Family Member, and Responsible Parties:

When the COVID-19 Pandemic started, safety measures were put into place rapidly, as the Pandemic was evolving fast. We have been reviewing some of our current COVID-19 practices to determine if standards of practice have changed. I am happy to announce that we can now change our practice of quarantining delivered items for our Members.

Families may now call and set up a time with the Client Services Assistant to drop off items at the front of the building. Also, families who are coming on the campus for a Safe Visit may bring along items at that time to be handed off to the Member. To schedule dropping off items; please dial the main number 715-258-5586 and use one of these extensions:

- Olson Hall - 22267
- Ainsworth Hall -22522
- MacArthur Hall - 22337

When you arrive at King for your designated time, you will need to stop at our check point station (Red Shed) for clearance to proceed on to the campus. Our staff at check point will call the building to state you have arrived. Please pull up in front of the building and a staff member will come out to meet you. Items will then be delivered to the member directly.

We are happy to say that we have begun limited daytrips to the Marden building, one building per-day. For example, a schedule may look like: Ainsworth Hall on Monday, clean area on Tuesday, MacArthur Hall on Wednesday, clean area on Thursday, and Olson Hall on Friday. This system will allow for no cross exposure of members from other building.

Our goal is to slowly open the campus within to our Members through activities at the Marden. We are starting slowly with bowling and KX shopping. Shopping will be a one Member at a time by appointment for a safe experience. Next month we will start with a soft opening of the café' by delivery of orders to the buildings. Our café' is very small and to achieve social distancing and accommodate all Members it would be difficult; thus, we have worked out a delivery system of "take-out" orders.

Slowly we hope to achieve a new "normal" for our Members with safety in mind. We all have been through some considerable changes at King, and out in the Community. Together we will continue to find ways through our challenges.

Thank you for being cooperative and supportive of the home and our mission.

Sincerely,

A handwritten signature in black ink that reads "T. Servatius".

Tammy Servatius, Commandant