



HAPPY BIRTHDAY!

Happy Birthday from the Staff of King
May your day be wonderful and richly blessed!

- | | | |
|---|---------------------------------------|--|
| November 1
Rose McGuire | November 10
Steve Moe | November 18
Charles Patzer |
| November 3
William Fahrenkrug | Marjorie Tonnsen | November 19
Jean Cargile |
| Dawn Lind | November 11
Judy Borg | Steven House |
| November 5
Dale Nelson | November 12
Tammy Strobusch | John Zouski |
| November 6
Wayne Lohaus | November 13
Mary Larson | November 22
Kris Lettau |
| November 7
Gloria Gerlach | Charles Pegorsch | November 25
Joan Sirek |
| Frank Woiak | Marilyn Sausen | November 27
Randy Wonderly |
| November 8
Adrian Bouressa | November 14
Doria Nedd | November 28
Edward Christman |
| November 9
Joanne Bentancur | November 15
Josie Claussen | November 29
Pete Morgan |
| November 10
Julie Deyoung | November 16
Mike Izzo | |



New London Knitting Group



New London Knitting Group is leading a knitting group here at King the first and third Mondays of the month in the Marden Library. Time: 10 am to 11 am.

Director of Nursing of the building where the member reside. This is considered protected health information and in some instances, there are regulatory timelines where issues need to be reported to the state.

We want to be sure that our members concerns are being addressed by the people who know their healthcare the best and in a timely fashion.

As always if you see or hear something that constitutes abuse you need to stop it immediately, ensure the member is safe, and report it immediately

Proxy Card Notification Note from Administration

- Starting November 1, 2016 proxy Cards will be located at our Security Department.
- Volunteers (non-members of the Home) who use a proxy card to access stair-wells will check out a proxy card at our security department.
- Volunteers will be asked to turn in their State ID or driver's license.
- Security will hold the volunteer driver's license (State ID) until the proxy card is returned.
- Volunteers will be asked to sign a proxy card agreement each time they check out a proxy card.
- If the Volunteer loses the proxy card, they will be charged a \$25.00 fee.
- This will include Volunteers who work on Sundays for Chapel services.

Volunteer Opportunities

Volunteer opportunities will be announced using a combination of the below methods.



A: Through email announcement (please ensure we have your email address) **B:** Through the Monthly Newsletter - *The Volunteer*. **C:** Posted on the Information/Volunteer Recruitment board, located in the Marden Center, near the Volunteer Services Office.



Kid's Day

4th Hooah is sponsoring a Kids Gane Day in Ainsworth Hall on **Sunday, November 20th**. Bring your kids and grandkids to play games with members of King in the Ainsworth Hall Multi-Purpose Room from 1:30 p.m. to 3:00 p.m.

Lotsa fun for everyone!



Volunteering on the Home Front



Reporting Member Concerns

We are initiating a new process called Volunteer Stop and Watch. Our unit staff already use this form to help them report any concerns they see about a member to the nurse on the unit. We adapted it so you have a way to report any observations you wish to make staff aware of. It takes a lot of eyes on people to sometimes notice subtle changes.

We would like you to use this form if you are with a member and you notice a change or a member discloses something to you that you feel that staff should know. This form can be picked up in the Volunteer office or in the buildings where you work. We are asking that you fill out the form and turn it directly into the Activity Therapist, Social Worker, Executive Director, Director of Nursing, or Assistant

Welcome New Volunteers

- Diedrich Bastar
- Daniel Gengler
- Richard Kellner
- Gary VanderPerren

VOLUNTEER CREED

Author Unknown

*I shall pass through this world but once.
Any good, therefore that I can do
Or any kindness I can show
To any fellow creature, Let me do it now.
Let me not defer nor neglect it,
For I shall not pass this way again.*

King Volunteer Statistics: Volunteer records:550; Archived volunteer records: 57; Cumulative hours of service over 407,346

IN THE SPOTLIGHT

Volunteer of the Month:

Meet Sharon Thompson

Sharon has been a great asset when volunteering for our All Camp Trips for several years. With her dedication to our department, knowing our members so well, recognizing their needs, whether it's for our shopping trips or Lunch & Bingo trips, staff

and members can always depend on Sharon for any assistance along with her friendly personality. Thank you Sharon for all you do for our trips!" *Theresa A. Heschke, Marden Therapy Assistant*

Left: Sharon Thompson (on the right) appears with fellow volunteer, and friend, Jean



"Sharon Thompson is an outstanding person to have on our volunteer staff! She is always willing to go the extra mile and ready to come in on a moment's notice, if available. Sharon is extremely personable and totally demonstrates her love and care for our members. She is an extremely valuable person to have working with us." *Jeane Grys KX.*

"I am very proud to be a volunteer at the WI Veterans Home King. I have made a lot of nice friends! It an awesome feeling to know we can make a difference in a Veterans life. I have helped at King since I retired about seven years ago. I started with bingo at Stordock Hall with the V.F.W Auxiliary unit 1027; which I am life member. I also help with bus trips, picnics, and in our new King Exchange. Our King Exchange is an awesome program of donated items to assist in clothing our veterans. Sometimes we get new members; who come straight from hospitals with only the clothes on their backs. It is so fun to pack up a package of clothing for them. I am a proud grandma of five grandsons. My son and daughter and their families live in Waupaca, I am so blessed. My grandfathers, dad, brother and husband were in the military, "LIFERS" as they call it. So it's in my blood to give to those who gave so much". *Sharon*

VOLUNTEER OF THE MONTH- Each month we will spotlight a volunteer. What volunteers do, and give back, is amazing and we want to recognize you.

Guideline for Volunteer of the Month submissions: Things you can talk about, but please limit it to 250 words:

✓Volunteer and/or organization. ✓How long you have volunteered at King. ✓Something about yourself and /or the organization. For example: your passion, hobbies, your profession. ✓How you got involved with the Veterans Home here at King. ✓Why you like coming to King. ✓What are your favorite memories or experiences. ✓Please send a favorite picture of you volunteering. Submit to Volunteer Service Coordinator by the 15th of the month. Email VolunteerServices@dva.wisconsin.gov or drop off at Marden volunteer office. If multiple submissions are received, names will be placed in a hat and the "Volunteer of the Month" will be drawn. Those not chosen will be eligible for the next month's drawing.

PET OF THE MONTH -Each month we will feature one of our furry friends who brings joy to the members and staff of King. **Guideline for Pet of the Month submissions:** ✓Pet's name. ✓Pet's age. ✓Pet's breed. ✓Pet's family. ✓How long pet has volunteer. ✓If the pet could talk – what would the pet say about volunteering at King? (examples: favorite thing to do, favorite building, favorite member, etc). ✓Please send a favorite picture of your pet volunteering at King. ✓If multiple submissions are received, names will be placed in a hat and the "Pet of the Month" will be drawn. Those not chosen will be eligible for the next month's drawing. Submit to Volunteer Service Coordinator by the 15th of the month. Please no more than 250 Words. Email VolunteerServices@dva.wisconsin.gov or drop off at Marden Volunteer Office

Pets of the Month:

Meet Molly

Hello! My name is Molly and I live in Weyauwega, WI. I came to King via Theda Care at Home. I am a Therapy Dog and my primary assignment is the Veterans Home in King. I started coming to the Vets Home on August 10, 2016 and have since



logged over 350 hours here. In case you can't tell, I love it. When I come on campus my first stop is Amber's office where I always get a treat. Or two. Or three. After I leave Amber's office I stop and see the members that I have been assigned. After walking the tunnels and traveling from floor to floor I have come to make new friends in almost every building. I have great memories of meeting

members who love to pet me, let me sleep on their feet, and of course those who keep snacks on hand for me to nibble on. (You know who you are) I also enjoy meeting the great staff at the WVH. They are always warm and inviting and make me feel comfortable when I have to enter their space. They always stop

what they are doing to open the door for me no matter how busy they are. If you would like me to visit you please contact Amber and she will let me know, I would be happy to stop by! Hope to see you



New Volunteer Coffee Klatch

Volunteers, Staff and Members are welcome to come enjoy some coffee, snacks, idea sharing and good old camaraderie.

Tuesday, November 8th

9 a.m. to 10 a.m.

Marden Movie Theater

New Flu Masking Requirements

The volunteer office will be informed from King administration when masking season will officially go into effect and will notify the volunteer community.

- At this time, the Wisconsin Veterans Home at King will not be offering flu shots to volunteers.
- Volunteers are asked to submit proof of flu vaccine paperwork to the volunteer office.
- Once the volunteer office receives your flu shot paper work, please make sure you stop in and get your flu shot sticker to be placed on your volunteer ID badge.

e-mail:

DVAKVolunteerservices@dva.wisconsin.gov

mail to:

WVH-King Volunteer Services

N2665 County Rd QQ

King, WI 54946

Please visit this link for information on locations you can get your flu Vaccine: <http://flu.wisconsin.gov/>

One to One Visits

Please remember to fill out the volunteer record log when visiting members. We ask that you please turn this volunteer log into the building Activity Staff after you are done visiting. This helps staff record your time spent with the member you are visiting as an activity.

The Volunteer Record Logs are located at the Volunteer Office in the Marden Center.

NEW VOLUNTEER ORIENTATION - November

New volunteer orientation now provides some wonderful educational opportunities teaching you how to respond to the unique of veterans and those diagnosed with dementia. Watch the film, *Go in Peace*, featuring Deborah Grassman. In this film you will learn how to recognize the veteran (the soldier inside the person, forever changed by his or her military experience. You'll understand the symptoms of PTSD, and much more. Learn about how to care for, and respond, to the unique needs of veterans by visiting:

www.opuspeace.org.

Filling Out the Hours Report

If you are not using Volgistics to log your volunteer hours, please be sure to PRINT the following information:

- ✓ First and Last Name
- ✓ Date
- ✓ Where you volunteered (e.g., hall / trip) / What you did (e.g. bingo, one to one visit, etc.)

Veterans Day Ball

Join us for a night of great music, dancing and extraordinary camaraderie.

Tuesday, November 8th

6 pm to 8 pm

Ainsworth Hall Dining Room

& Multi-Purpose Room

The Justmann Band

November Patrotic Days

November 10

United States Marine Corp Birthday

November 11

Veterans Day

2017 Volunteer Banquet Changes

In order to include all our volunteers, members, staff and furry friends, we will be hosting the 2017 volunteer banquet right here on our campus in the main park.

Please mark your calendars:

Wednesday, September 20th

Friday, Sept. 22nd as the rain date

Veterans Day Program

Friday, November 11th

9:30 a.m. to and lasting

until approximately 10:30 a.m.

Program will take place in the Ainsworth Hall Dining Room and Multi-Purpose room. Need help handing out programs and getting members to, and from, Ainsworth Hall.

New Volunteer Orientation Times

If the below dates and times do not work for you, or if you have a pet that requires a one to one orientation, please call me at (715) 258-4247 to arrange an appointment).

New volunteer orientation will be offered the second and fourth Tuesday in November in the Marden Movie Theatre.

Tuesday, Nov. 8th, 10 a.m. to Noon

Tuesday, Nov 22nd, 10 a.m. to Noon

All Campus Trips November

Contact All Camp Activity Trip coordinator, Terri Heschke with any questions 715-258-5586 ext: 3311, Theresa.heschke@dva.wisconsin.gov Important: If you need to cancel an All-Campus trip, please give us as much notice as possible by calling Terri. Volunteers have the option to meet the bus at the destination if you prefer not to ride the bus

Thursday, November 3

Bye, Bye Birdie Musical

Waupaca High School

One volunteer need.

Pick-up in front of Marden at 5:45 p.m.

Return approx. 10:00 p.m.

Saturday, November 5

American Legion Chicken/Beef tips

Stevens Point Elks

One volunteer need.

Pick-up at Marden Center at 2:45 p.m.

Return approx. 6:30 p.m.

Monday, November 7

Shopping - Fox River Mall, Appleton

One volunteer need.

Pick-up at Marden Center 8:15 a.m.

Return approx. 2:30 p.m.

Friday, November 11

Veterans Day Program

Amherst Elementary School

One volunteer need.

Pick-up at Marden Center 12:15 a.m.

Return approx. 3:30 p.m.

Monday, November 14

Shopping - Menards, Plover

Two volunteers needed. It would be helpful for one to ride the bus, the other one to meet us there.

Pick-up at Marden Center 12:30 p.m.

Return approx. 4:00 p.m.

Monday, November 21

Shopping - Walmart, Plover

Two volunteers needed to ride bus.

One or two volunteers to meet us at Walmart

Pick-up at Marden Center 12:30pm.

Return approx. 4:00pm.

Vacation Time

Amber Nikolai will be on out of the office October 28th through November 5th attending Soul Injury Leadership Training in Florida. Volunteer Jeff Welch will be covering the Volunteer Office during this time. E-mail traffic should be sent to dvakvolunteerservices@dva.wisconsin.gov.

Jeff will be monitoring and responding to needs and or requests in my absence.

TB TEST REQUIREMENTS FOR VOLUNTEERS

- If a volunteer has had a 2-step TB skin test (TST) within 90 days of their start date, they do not need another one.
- Volunteers who have had a 2- Step TB skin test at another location will be asked to provide proof of results to WVH-King Employee Health Nurse
- If volunteers have had one TST elsewhere within a month of their start date, our Employee Health Nurse can perform the second step here.
- The WVH-King Employee Health Nurse can administer a TST here.
- Volunteers have the option of having it read at King by our Employee Health Nurse between 48 and 72 hours later or by an RN, LPN, or MD.
- Volunteers who do not live close to WVH-King can have the 2-Step TB skin test done at a location convenient to them, but will be asked to provide proof of results to WVH-King Employee Health Nurse, (contact information listed below).
- After the first step is completed, the second step must be administered **within a week to a month**. If the second step exceeds one month, will have to be restarted.
- Again, WVH-King Employee Health Nurse is available to assist; however, if it is more convenient to have this test administered closer to your home of residence, you are free to do so. We just ask that the results be mailed, faxed or emailed to the WVH-King Employee Health Nurse. (Contact information is listed below)

November Clinic Times for TB Tests

11/01 9:00 am to 9:30 am
11/02 1:00 pm to 1:30 pm
11/08 11:30 am to Noon
11/09 8:00 am to 8:30 am
11/14 10:00 am to 10:30 am
11/28 1:00 pm to 1:30 pm

Misty Zempel
Employee Health Nurse
MacArthur Hall Room 109
t: 715-258-1672, f:715-258-4248

e-mail:
Misty.Zempel@dva.wisconsin.gov

MacArthur Hall
N2665 County Rd QQ
King, WI 54946

Volunteer Requests

Ainsworth Hall:

Point of contact:

Senior Therapist, Amy Formella
715-258-5586 Ext: 2514
Amy.Formella@dva.wisconsin.gov
Contact us or sign up on Volgistics!

Wednesdays Mornings -AH 3 and 4

could use a volunteer to help with games from 8:45 to 10:45 a.m.

November 15, Tuesday - AH 3 and 4

could use help with shopping:
9:00 a.m. to Fleet Farm

November 22, Tuesday - AH 3 and 4

could use help with shopping:
1:00 p.m. to Kmart.

MacArthur Hall:

Point of contact:

Senior Therapist, Tina Ewing
715-258-5586 Ext: 2630
Tina.Ewing@dva.wisconsin.gov
Contact us or sign up on Volgistics!
MH could use at least one or two volunteers to help with the following:

November 7, 14, 18, 25 -Ramp bowling

at 1:15 p.m. in the bowling alley .
Duties include helping members place the bowling ball on the ramp.

November 4, 11, 18, 25 - Bingo -

at 1:30 p.m. in the MH dining room.
Duties include calling numbers if interested. Also helping members with their cards.

November 8th - Escorting members to and from the Veterans' Ball - 5:30 p.m. MH lobby.

November 11th - Escorting members to and from the Veteran's Day program - 9:00 a.m. MH lobby.

Olson Hall:

Point of contact:

Senior Therapist, Carmen Reibel
715-258-5586 Ext: 2449
Carmen.Reibel@dva.wisconsin.gov
Contact us or sign up on volgistics!
OH could use at least one or two volunteers to help with the following:

November 8th - Escorting members to and from the Veterans' Ball - 5:30 p.m. AH lobby.

November 11th - Escorting members to and from the Veteran's Day program - 9:00 a.m. OH lobby.

Still looking for a couple of younger guy volunteers to assist with BAK (Brothers At King) our younger men's group that meets the first and third Thursday evenings.

2017 Volunteer Forms Renewal

Hard to believe 2017 is already around the corner, how time truly flies!

The Volunteer Office is sending out annual forms that are required to be filled out every year per our volunteer policy (i.e. reminders about HIPAA, PHI, Infection Control, and others. etc.).

We will make this form available online at our website. We will also be sending them out by mail.

www.wisvets.com

✓ Click on Veterans Home tab

✓ Click on King

✓ Click on Volunteer

Please complete the form and email, mail, or drop off at the Marden Center Volunteer Office prior to January 1, 2017.

dvakvolunteerservices@dva.wisconsin.gov

Volunteer Services
N2665 County Road QQ
King, WI 54946

Volunteer Requests Opportunities

Contact Amber Nikolai for more information.

Amber.nikolai@dva.wisconsin.gov
715-258-4247

Be sure to check Volgistics Help Wanted

- Various One to One visits have been requested from all four nursing buildings. These visits would be for:
 - Members who would like to be read to.
 - Members who would like to be escorted on walks and taken to the Veterans Café.
 - Members who would like visits in their rooms.
 - Young men groups in Olson Hall.

November 5th - Commemoration service, main chapel, starting at 1:00 p.m.

November 6th - Masons Band Concert, starting at 1:30 pm.

November 8th - Veterans Day Ball - Ainsworth - 6:00 p.m. to 8:00 p.m. (Come join us for dancing and fun!)

November 10th - Marine Corp Birthday

November 11th - Veterans Day program 9:30 a.m. to 11:00 a.m. Ainsworth Hall

Thursdays - Ramp Bowling - All Camp Each building has a daytime schedule.

Packer Parties - Marden Center, Alley 5 Bar. Volunteers needed to help serve goodies.

Monday Night Football Parties, Marden Center, Alley 5 bar

Thursday Night Football Parties, Marden Center, Alley 5 Bar