



June 19, 2020

Dear Member / Family Representative:

As you are aware, we have been testing both members and staff for COVID-19 over the past month as part of the overall effort throughout the state to identify all cases of COVID-19 in nursing homes so we can take appropriate action. We have received the majority of the test results. Almost all are negative, but some are still pending.

Of the 1,246 members and staff subject to testing at King, we are awaiting results for about 200 tests, which we expect to receive in the coming days. So far we've had two positive test results, one member and one staff. The single member who tested positive was asymptomatic and retested twice, with a greater than 24-hour period between the tests; the results of both retests were negative. Following the second negative test the member was removed from quarantine and returned to their regular room, consistent with guidance from the Centers for Disease Control (CDC) and the Wisconsin Department of Health Services (DHS). One staff member tested positive but was asymptomatic. Consistent with guidance from the CDC and DHS, this asymptomatic employee was removed from the work unit for 14 days and has now returned.

As we said in our May 4, 2020 update, we would be doing periodic COVID-19 testing. We are now preparing for a second round of testing. We plan to begin the second round of testing of members in the coming days.

We understand this is an extremely trying time for members as well as families. So while we are working diligently to keep COVID-19 out of our Home and prevent its spread, we are also working to implement ways to reconnect our members with their loved ones. We are actively preparing for the day when it is safe to loosen our visitor policy. But until that day, we continue to maintain the policies and continue with protocols that have protected us so well to this point.

While we are working with DHS and other healthcare professionals to establish visitation protocols that keep our members and staff safe, we are also developing a planning group that involves members, family members, staff, and volunteers, to further incorporate all voices into our safer visits plan. Barring unforeseen circumstances - such as a spike in COVID-19 cases in the area - I anticipate about a month to put a plan in place to enable members and loved ones to safely visit.

There are many factors we must consider, such as how the visits will be scheduled and conducted, adequate staff support (particularly since staffing is at a premium during the pandemic), ensuring we continue to have ample personal protective equipment, and the ability to meet additional sanitation requirements. We understand that interacting with loved ones plays an important role in the overall health of an individual and we are committed to finding safe ways for us all to be together again.

With the summer weather upon us we are able to return to some of our outdoor activities. A separate notice will inform you of changes we've incorporated to enable members to continue such traditions as fishing and boat trips on the lake, bonfires, music, and BBQs.

Finally, continue to do all you can to keep yourself and your community healthy by wearing masks and practicing social distancing when you are out in the community so we can move forward with this safer visit plan.

As always, I am happy to answer any questions you may have.

Sincerely,

Tammy Servatius

Tammy Servatius
Commandant