Secretary Designee Kolar Message

The beautiful fall season of Wisconsin is here and we are looking forward to experiencing the tranquility it brings to our Union Grove campus.

I know our dedicated staff at Union Grove have a lot of fun-filled activities planned this fall, but they simply could not take place without the support and participation from those in the community. I’d like to once again express my gratitude to each and every volunteer who takes the time to honor their commitment to service by visiting with Union Grove members.

Whether it’s helping out by working events like the Family Picnic back in July, assisting with the fishing trip to Wind Lake, or simply taking a couple hours out of your day to stop by and have a conversation with our members, you continue to make a difference.

We recently observed the 18th anniversary of the September 11, 2001 terrorist attacks, and we continue to remember and vow to never forget the lives that were lost. We honor the courage and strength of the first responders on that day who selflessly chose to put themselves into harm’s way in an effort to save total strangers. We also come together to recognize and pay tribute to the sacrifices made by the men and women who bravely put on the uniform and defend our freedoms as a result of that day; their dedication to our nation and our American ideals is greatly cherished and shall never be forgotten.

While it’s impossible to repay the debt, we try to do it together through service to others. As September 11th is established as a National Day of Service and Remembrance, by our actions we serve the fallen. By doing our part and paying it forward, we are keeping alive the spirit of unity and compassion that we experienced 18 years ago.

Service to our fellow citizens and our communities, including by volunteering at King, creates lasting tributes to those who were injured, and most especially those who died in the attacks.

Thank you, staff and volunteers, for honoring your commitment to service at Union Grove.

Yours in Service,

Mary M. Kolar
WDVA Secretary-designee
A Note From Natalie

Hello Everyone,

We held our Family Council Meeting on **Wednesday 25 September.** The purpose of this meeting is to meet family members, receive information regarding events within our home, recognize outstanding customer service/employee recognition, and express concerns we can improve upon. We had a wonderful first session and look forward to future meetings.

We have hired more employees for our home. We held two meetings where I have listened to concerns from our employees. Change is here. Let’s all serve as change agents improving and thinking outside the box to provide better outcomes. We’ve implemented more rounding’s (walk-arounds) where members and employees see managers. Across the nation, our healthcare industry is short direct care workers. We will continue to train so that you will not know if it’s an agency employee or a state employee.

A dissatisfaction of service needs to be brought to our attention through the grievance process and we will address and follow-up. We are not staffed to provide escorts to off campus appointments. We are requesting our family members to support their loved ones with their presence to the medical appointments by either meeting them at the appointment or meeting them here to join.

Do you prefer to receive information by email or snail mail? Please contact your servicing Social Worker to update your preference.

Holidays are upon us; for room reservations we offer:

- Family Kitchenette located in Boland Hall first floor
- The Pub located in Boland Hall first floor
- Multi-Purpose Room located in Boland Hall basement
- Chapel located in Maurer Hall

Please contact the receptionist at Boland Hall for reservations 262-878-6702 or 262-878-6753.
A Note From Natalie (cont’d)

Our next Family Council Meeting is scheduled for **Wednesday 23 October 2019 at 2 p.m. until 3 p.m. in the Maurer Hall Chapel.**

Please join us in our Halloween festivities on Thursday 31 October 2019 at 2:00pm in the Boland Hall MPR.

We will have our Veteran’s Day Program on Monday 11 November 2019 at 11:00am in the Boland Hall MPR. Within the multipurpose room we will have the U.S. Flag as a backdrop for families if you would like to take pictures of their veteran before/after our program.

Thanks for all the support and kindness,
Natalie J. Rolling-Edlebeck
Commandant

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Welcome to the Team!

Lyndsey Gillespie - BH C.N.A.
Craig Sadue - BH C.N.A.
Estralita Smith - Food Service
LaJulia Echols - FH C.N.A.
Maria Garcia - GH LPN
Holly Jacobson - BH RN
Crystal Karwowski - Food Service

Mary Wirth - Therapy Asst.
Latoya Bushrod - BH C.N.A.
Rashandra Luckett - BH C.N.A.
Samantha Rice - BH C.N.A.
Wendy Stewart - BH C.N.A.
Nyasia Nesby - GH C.N.A.
Wind Lake Fishing Trip & Air Force Band Event

Upcoming Events

October 31st - Halloween Festivities at 2:00pm in MPR
November 11th - Veterans Day Remembrance at 11:00am
December 6th - Pearl Harbor Remembrance at 10:00am
December 14th - Annual Family Christmas Party

We want to thank all the volunteers who make these outings possible. If you are interested in volunteer opportunities, please contact the Activity and Volunteer Director, Terri Presser at 262-878-6725 or email at Teresa.Presser@dva.wisconsin.gov
Welcome Aboard!!

George Fedyna
Navy-Vietnam War
Birthplace: Chicago, IL
Occupation: Retired Sales

Gordon Friedrichs
Marines-Korean War
Birthplace: Lake Geneva, WI
Occupation: Retired Accountant

Allen Hanson
Air Force-Vietnam War
Birthplace: Milwaukee, WI
Occupation: Retired Administrator
Welcome Aboard!!

James Jennings
Army-Vietnam War
Birthplace: Chicago, IL
Occupation: Retired Real Estate Appraiser

James Lyman
Army-Vietnam War
Birthplace: Milwaukee, WI
Occupation: Retired Semi Driver

Paul Nickell
Army-Vietnam War
Birthplace: Gary, IN
Occupation: Retired Truck Driver

Please welcome our new Members and Volunteers to the Veterans Home. Feel free to stop by and introduce yourself, we are so happy to have them here.
You are invited to attend a Grief Support Seminar on Tuesday, October 29, at either 10:00am in the Maurer Hall Chapel OR at 6:30pm at Cross Lutheran Church, 126 Chapel Terrace, Burlington.

Topic of Presentation: The Journey of Grief.

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**Happy Birthday!!!**

October 1st - Dorothy Salva-2nd  
October 8th - Andrew Chirigotis-FH  
October 8th - Frank Kloss-3rd  
October 9th - Len Tabbert-FH  
October 10th - Wallace Howie-FH  
October 10th - William Kloss-GH  
October 10th - Walter Rapiej-2nd  
October 11th - Michael Morgan-3rd  
October 12th - Lawrence McCann-3rd  
October 15th - Joseph Fortino-GH  
October 18th - William Wilms-FH  
October 22nd - Peter Schafer-2nd  
October 23rd - Bobbie Cain-FH  
October 25th - Mark Farrar-3rd  
October 28th - Georgeanne Lockwood-2nd  
October 30th - Calvin Johansen-1st

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Recreational Therapy or Therapeutic Recreation (TR) is a systematic process that utilizes recreation (leisure) and other activities as interventions to address the assessed needs of individuals with illnesses and/or disabling conditions, as a means to psychological and physical health, recovery and well-being.

We are excited to announce that we are now an official Recreational Therapy internship site partnering with UW-Lacrosse. We look forward to working with our first student in the near future under the supervision of our three Recreational Therapists; Jean Petersen, Natalie Knutson and Emma Ketterhagen.
Our Wish List

Community Outings (admission tickets, parking etc.)

Gift Cards to NASCO senior living catalog

Monetary funds for activities supplies or special events

Fun size snack bars, bags of individually wrapped chocolate candy, Diet soda, small bags of chips (for prizes)

Walmart gift cards

(for a complete list of items please visit: dva.wi.gov -> Veterans Home -> Union Grove -> Media -> Union Grove Wish List.pdf)

For Veteran’s Benefit questions or concerns, please contact:

Roxane Unverrich
262-878-6729

Help the squirrel through the maze to find its acorns
### In-house Volunteer Opportunities

If you are interested in the following volunteer opportunities, please contact the Activity and Volunteer Director, Terri Presser at 262-878-6725 or email at Teresa.Presser@dva.wisconsin.gov

<table>
<thead>
<tr>
<th>Building:</th>
<th>Where To:</th>
<th>Date/Time:</th>
<th>Volunteers Needed:</th>
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<tbody>
<tr>
<td>Boland Hall-1st Floor</td>
<td>Pumpkin Farm</td>
<td>Wednesday, October 2nd</td>
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<td></td>
<td>Walmart</td>
<td>Monday, October 7th</td>
<td>5-6</td>
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<td></td>
<td>Lunch with 3rd floor</td>
<td>Friday, October 25th</td>
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<tr>
<td>Boland Hall – 2nd Floor</td>
<td>Apple/Pumpkin Farm</td>
<td>Wednesday, October 9th</td>
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<td>Walmart</td>
<td>Monday, October 14th</td>
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<td></td>
<td>Lunch—TBD</td>
<td>Wednesday, October 23rd</td>
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<tr>
<td>Boland Hall-3rd Floor</td>
<td>Lunch with 1st floor</td>
<td>Friday, October 25th</td>
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<td></td>
<td>Walmart</td>
<td>Monday, October 28th</td>
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<td>Gates Hall</td>
<td>Lunch Outing</td>
<td>Friday, October 18th</td>
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<td>Walmart</td>
<td>Monday, October 21st</td>
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<td>Fairchild Hall</td>
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<td>SRB Free Lunch</td>
<td>Thursday, October 10th</td>
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<td>Holy Hill Trip With Lunch</td>
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<td>Walmart</td>
<td>Monday, October 21st</td>
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One of our major responsibilities at the Wisconsin Department of Veterans Affairs is providing 24-hour skilled nursing care to our nation’s heroes. The WDVA is proud of the three Veterans’ homes we operate – Chippewa Falls, King and Union Grove - serving nearly 1,000 Veterans and their spouses.

The Wisconsin Veterans Homes are among the best in the country, boasting an excellent safety record and the highest quality of care ratings. Our homes are very popular among Wisconsin's Veterans, evidenced by the occupancy levels and waiting lists associated with each home, and our staff retention rates that exceed those of comparable facilities across the state.

We are here to serve those who have served us all.